

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re application of: Buus *et al.*

Docket No.: ISAA0086

Serial No: 09/877,414

Filed: June 8, 2001

U.S. Patent Number: 7,188,169

Date Issued: March 6, 2007

Title: System and Method for Monitoring Key Performance Indicators in a Business
May 7, 2007

Examiner Randall
Decisions & Certificates of Correction Branch
Mail Stop Certificate of Corrections
P.O. Box 1450
Alexandria, VA 22313-1450

Second Request for Certificate of Correction in Patent under 35 USC §254

Dear Examiner:

Thank you for your time and consideration in assisting me with this request.

The enclosed Certificate of Correction (PTO Form 1050) for the above-identified patent is submitted under Rule 322.

The correction requested involves mistakes made by the Patent Office. The Office has incorrectly listed [65] *Prior Publication Data*, as "US 2003/0115315 A1 Jun. 19, 2003." Please correct as follows: US 2003/0110249 A1 Jun. 12, 2003.

Enclosed is a copy of the front page of the Patent, a copy of the front page of the Published Application, a printed copy of the Bibliographic Data from PAIR that shows the publication number generated by the PTO and a copy of the correspondence from the PTO dated 4/24/07.

The patentee is entitled to correction of good-faith transcription of a clerical error where "the correction does not involve such changes in the patent as would constitute new matter or would require reexamination." 35 U.S.C. § 255. Therefore, no new matter is provided with this Certificate of Correction.

The enclosed Certificate of Correction (PTO Form 1050) for the above-identified patent is submitted under Rule 323, in duplicate, with at least one copy being suitable for printing.

Please send the Certificate to the undersigned at the address shown below.

The Commissioner is hereby authorized to charge the fee of \$100 to Deposit Account 07-1445 (Order No. ISAA0086). This paper is provided in duplicate.

Respectfully Submitted,

A handwritten signature in black ink, appearing to read 'Jeffrey Brill', with a long horizontal flourish extending to the right.

Jeffrey Brill
Reg. No. 51,198

Customer No. 22862
Glenn Patent Group
3475 Edison Way, Suite L
Menlo Park, CA 94025

COPY

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re application of: Buus *et al.*

Docket No.: ISAA0086

Serial No: 09/877,414

Filed: June 8, 2001

U.S. Patent Number: 7,188,169

Date Issued: March 6, 2007

Title: System and Method for Monitoring Key Performance Indicators in a Business
May 7, 2007

Examiner Randall
Decisions & Certificates of Correction Branch
Mail Stop Certificate of Corrections
P.O. Box 1450
Alexandria, VA 22313-1450

Second Request for Certificate of Correction in Patent under 35 USC §254

Dear Examiner:

Thank you for your time and consideration in assisting me with this request.

The enclosed Certificate of Correction (PTO Form 1050) for the above-identified patent is submitted under Rule 322.

The correction requested involves mistakes made by the Patent Office. The Office has incorrectly listed [65] *Prior Publication Data*, as "US 2003/0115315 A1 Jun. 19, 2003." Please correct as follows: US 2003/0110249 A1 Jun. 12, 2003.

Enclosed is a copy of the front page of the Patent, a copy of the front page of the Published Application, a printed copy of the Bibliographic Data from PAIR that shows the publication number generated by the PTO and a copy of the correspondence from the PTO dated 4/24/07.

The patentee is entitled to correction of good-faith transcription of a clerical error where "the correction does not involve such changes in the patent as would constitute new matter or would require reexamination." 35 U.S.C. § 255. Therefore, no new matter is provided with this Certificate of Correction.

The enclosed Certificate of Correction (PTO Form 1050) for the above-identified patent is submitted under Rule 323, in duplicate, with at least one copy being suitable for printing.

Please send the Certificate to the undersigned at the address shown below.

COPY

The Commissioner is hereby authorized to charge the fee of \$100 to Deposit Account 07-1445 (Order No. ISAA0086). This paper is provided in duplicate.

Respectfully Submitted,

A handwritten signature in black ink, appearing to read 'Jeffrey Brill', with a long horizontal flourish extending to the right.

Jeffrey Brill
Reg. No. 51,198

Customer No. 22862
Glenn Patent Group
3475 Edison Way, Suite L
Menlo Park, CA 94025

UNITED STATES PATENT AND TRADEMARK OFFICE CERTIFICATE OF CORRECTION

Page 1 of 1

PATENT NO. : 7,188,169 B2

APPLICATION NO.: 09/877,414

ISSUE DATE : March 6, 2007

INVENTOR(S) : Buus et al.

It is certified that an error appears or errors appear in the above-identified patent and that said Letters Patent is hereby corrected as shown below:

Front Page, Item (65) Prior Publication Data, replace "US 2003/0115315 A1 Jun. 19, 2003"

with -- US 2003/0110249 A1 Jun. 12, 2003

MAILING ADDRESS OF SENDER (Please do not use customer number below):

Glenn Patent Group
3475 Edison Way, Suite. L
Menlo Park, CA 94025

This collection of information is required by 37 CFR 1.322, 1.323, and 1.324. The information is required to obtain or retain a benefit by the public which is to file (and by the USPTO to process) an application. Confidentiality is governed by 35 U.S.C. 122 and 37 CFR 1.14. This collection is estimated to take 1.0 hour to complete, including gathering, preparing, and submitting the completed application form to the USPTO. Time will vary depending upon the individual case. Any comments on the amount of time you require to complete this form and/or suggestions for reducing this burden, should be sent to the Chief Information Officer, U.S. Patent and Trademark Office, U.S. Department of Commerce, P.O. Box 1450, Alexandria, VA 22313-1450. DO NOT SEND FEES OR COMPLETED FORMS TO THIS ADDRESS. **SEND TO: Attention Certificate of Corrections Branch, Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450.**

If you need assistance in completing the form, call 1-800-PTO-9199 and select option 2.

**UNITED STATES PATENT AND TRADEMARK OFFICE
CERTIFICATE OF CORRECTION**Page 1 of 1

PATENT NO. : 7,188,169 B2

APPLICATION NO.: 09/877,414

ISSUE DATE : March 6, 2007

INVENTOR(S) : Buus et al.

It is certified that an error appears or errors appear in the above-identified patent and that said Letters Patent is hereby corrected as shown below:

Front Page, Item (65) Prior Publication Data, replace "US 2003/0115315 A1 Jun. 19, 2003"

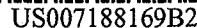
with -- US 2003/0110249 A1 Jun. 12, 2003

MAILING ADDRESS OF SENDER (Please do not use customer number below):

Glenn Patent Group
3475 Edison Way, Suite. L
Menlo Park, CA 94025

This collection of information is required by 37 CFR 1.322, 1.323, and 1.324. The information is required to obtain or retain a benefit by the public which is to file (and by the USPTO to process) an application. Confidentiality is governed by 35 U.S.C. 122 and 37 CFR 1.14. This collection is estimated to take 1.0 hour to complete, including gathering, preparing, and submitting the completed application form to the USPTO. Time will vary depending upon the individual case. Any comments on the amount of time you require to complete this form and/or suggestions for reducing this burden, should be sent to the Chief Information Officer, U.S. Patent and Trademark Office, U.S. Department of Commerce, P.O. Box 1450, Alexandria, VA 22313-1450. DO NOT SEND FEES OR COMPLETED FORMS TO THIS ADDRESS. SEND TO: **Attention Certificate of Corrections Branch, Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450.**

If you need assistance in completing the form, call 1-800-PTO-9199 and select option 2.



COPY

(10) **Patent No.:** US 7,188,169 B2
(45) **Date of Patent:** Mar. 6, 2007

- | | | | | |
|--------------|------|---------|---------------------|---------|
| 6,055,493 | A | 4/2000 | Ries et al. | |
| 6,108,686 | A | 8/2000 | Williams, Jr. | |
| 6,119,103 | A | 9/2000 | Basch et al. | |
| 6,148,335 | A | 11/2000 | Haggard et al. | |
| 6,240,295 | B1 | 5/2001 | Kennedy, III et al. | |
| 6,292,830 | B1 * | 9/2001 | Taylor et al. | 709/224 |
| 6,349,290 | B1 * | 2/2002 | Horowitz et al. | 705/35 |
| 6,360,249 | B1 * | 3/2002 | Courts et al. | 709/203 |
| 6,538,673 | B1 * | 3/2003 | Maslov | 715/853 |
| 2002/0038217 | A1 * | 3/2002 | Young | 705/1 |
| 2002/0099578 | A1 * | 7/2002 | Eicher et al. | 705/7 |

OTHER PUBLICATIONS

International Search Report for PCT Application Serial No. PCT/
US02/18069, mailed on Oct. 29, 2002.

* cited by examiner

Primary Examiner—Jeffrey Pwu

(74) *Attorney, Agent, or Firm*—Michael A. Glenn; Glenn Patent Group

(57) **ABSTRACT**

(51) **Int. Cl.** **G06F 15/173** (2006.01)
G06F 15/16 (2006.01)
G06Q 30/00 (2006.01)

(52) **U.S. Cl.** **709/224; 709/223; 709/229;**
709/250; 709/201; 709/202

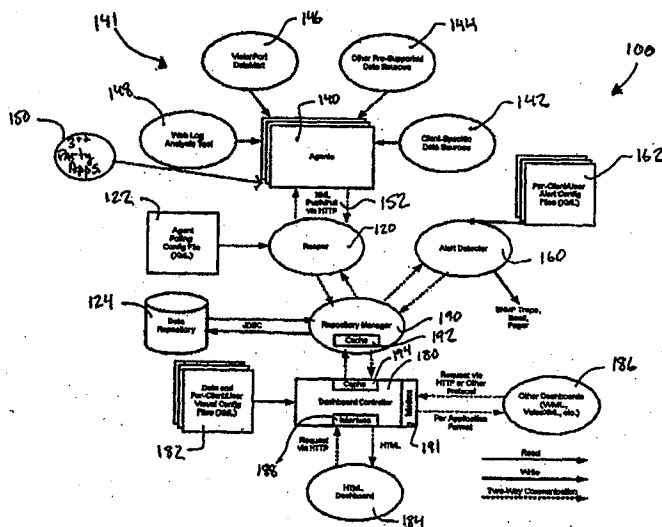
(58) **Field of Classification Search** **709/224,**
709/223, 201-203, 229, 250; 705/35, 36,
705/7, 37, 8

A system for monitoring business performance indicators in a networked environment. The system comprises a data source having a predefined format, an agent communicatively coupled to the data source, wherein the agent is configured according to the data source format and wherein the agent is operative to gather data from the data source and translate the data into a first modified format thereby creating modified data. The systems also comprises a reaper communicatively coupled to the agent and configured to retrieve the modified data from the agent, a data repository communicatively coupled to the reaper and configured to store the modified data, an alert detector communicatively coupled to the data repository and configured to compare the modified data with a first configuration parameter, and a dashboard controller communicatively coupled to the data repository and configured to display the modified data in a format defined by a second configuration parameter.

46 Claims, 11 Drawing Sheets

U.S. PATENT DOCUMENTS

5,781,703 A	7/1998	Desai et al.
5,905,868 A	5/1999	Baghai et al.
5,995,943 A	11/1999	Bull et al.
6,041,362 A	3/2000	Mears et al.



(19) United States

(12) Patent Application Publication
Buus et al.

(10) Pub. No.: US 2003/0110249 A1

(43) Pub. Date: Jun. 12, 2003

(54) SYSTEM AND METHOD FOR MONITORING
KEY PERFORMANCE INDICATORS IN A
BUSINESS

(52) U.S. Cl. 709/224

(76) Inventors: Bryan Buus, Broomfield, CO (US);
Randall Gaz, Lafayette, CO (US); Tom
Malaher, Calgary (CA); Michael
Muller, Boulder, CO (US); Keith
Schwartz, Chicago, IL (US)

(57) ABSTRACT

Correspondence Address:
COOLEY GODWARD LLP
ATTN: PATENT GROUP
11951 FREEDOM DRIVE, SUITE 1700
ONE FREEDOM SQUARE- RESTON TOWN
CENTER
RESTON, VA 20190-5061 (US)

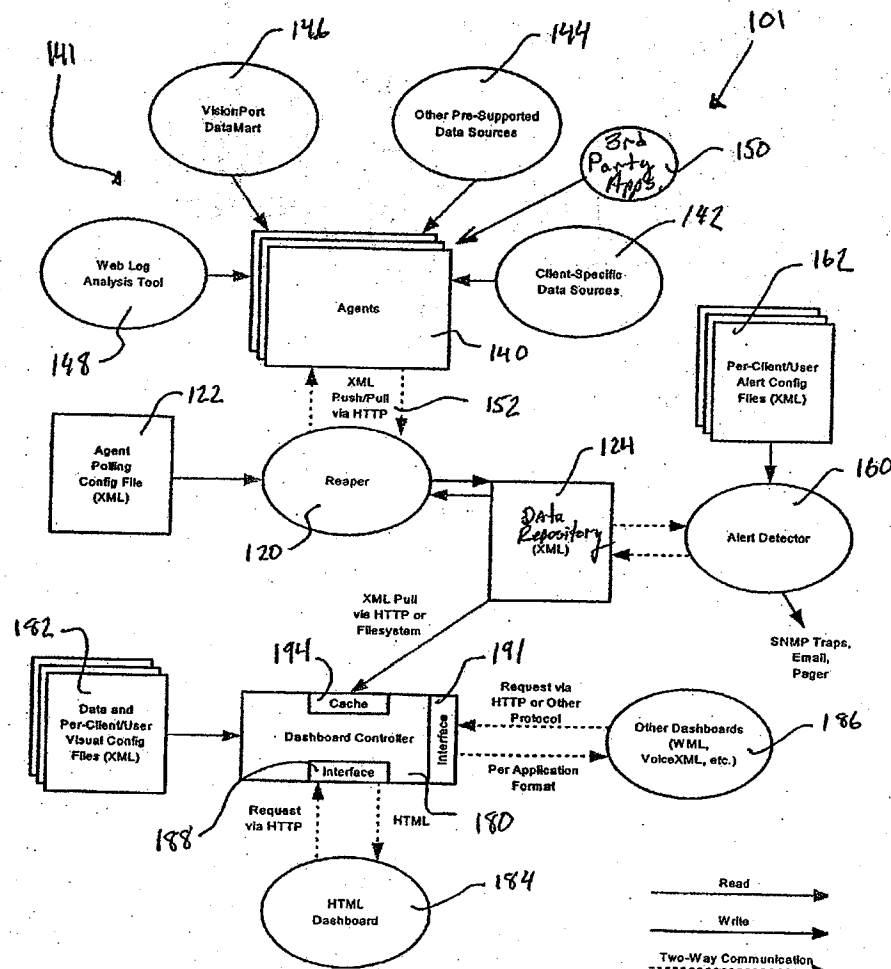
(21) Appl. No.: 09/877,414

(22) Filed: Jun. 8, 2001

Publication Classification

(51) Int. Cl.⁷ G06F 15/173

A system for monitoring business performance indicators in a networked environment. The system comprises a data source having a predefined format, an agent communicatively coupled to the data source, wherein the agent is configured according to the data source format and wherein the agent is operative to gather data from the data source and translate the data into a first modified format thereby creating modified data. The systems also comprises a reaper communicatively coupled to the agent and configured to retrieve the modified data from the agent, a data repository communicatively coupled to the reaper and configured to store the modified data, an alert detector communicatively coupled to the data repository and configured to compare the modified data with a first configuration parameter, and a dashboard controller communicatively coupled to the data repository and configured to display the modified data in a format defined by a second configuration parameter.



09/877,414	SYSTEM AND METHOD FOR MONITORING KEY PERFORMANCE INDICATORS IN A BUSINESS	05-03-2007::11:56:49
------------	---	----------------------

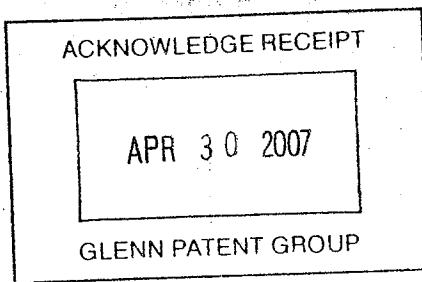
Bibliographic Data

Application Number: 09/877,414	Customer Number: 22862	
Filing or 371 (c) Date: 06-08-2001	Status: Patented Case	
Application Type: Utility	Status Date: 02-14-2007	
Examiner Name: <u>PWU, JEFFREY C</u>	Location: ELECTRONIC	<i>Correct number</i>
Group Art Unit: 2143	Location Date: -	
Confirmation Number: 7709	Earliest Publication No: US 2003-0110249 A1	
Attorney Docket Number: ISAA0086	Earliest Publication Date: 06-12-2003	
Class / Subclass: 709/224	Patent Number: 7,188,169	
First Named Inventor: Bryan Buus , Broomfield, CO (US)	Issue Date of Patent: 03-06-2007	

Title of Invention:	SYSTEM AND METHOD FOR MONITORING KEY PERFORMANCE INDICATORS IN A BUSINESS
---------------------	---

Close Window

COPY



UNITED STATES DEPARTMENT OF COMMERCE
Patent and Trademark Office
ASSISTANT SECRETARY OF COMMERCE AND
COMMISSIONER OF PATENTS AND TRADEMARKS
Washington, DC 20231

4/24/07
Patent No. : 7188169
Inventor(s) : Buus et al.
Issued : 3/6/07
Title : SYSTEM AND METHOD FOR MONITORING KEY PERFORMANCE
INDICATORS IN A BUSINESS
Atty.doc./File No.

Request for Certificates of Correction

Consideration has been given to your request for the issuance of a Certificate of Correction, for the above – identified patent under the provisions of CFR 1.322.

Inspection of the application for the patent reveals that item [65] is printed in accordance with the record. Therefore being no fault on the Patent and Trademark Office, It has no authority to issue a certificate of correction under the provision of 1.322.

In view of the forgoing, your request in this matter, is hereby denied.

Future written correspondence concerning this matter should be filed and directed to Decisions & Certificates of Correction Branch.

Henry Randall
Cecelia Newman
Decisions & Certificates
of Correction Branch
(703) 308-9390 Ext. 108

GLENN PATENT GROUP
3475 EDISON WAY, SUITE. L
MENLO PARK, CA 94025

HR/CBN

DOCKETED

By:
Date: 5-1-07